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6. What's their biggest fear?

Six Characteristics People Need at Work

Harvard Business Review

1. Feeling cared for

2.

3.

4.

5.

6.

Six Characteristics People Need at Work

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1. Feeling cared for
2. Being shown compassion
- 3.
- 4.
- 5.
- 6.

Six Characteristics People Need at Work

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1. Feeling cared for
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3. Forgiveness for mistakes
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1. Feeling cared for
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- 6.

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1. Feeling cared for
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5. Emphasizing the meaning of their work
- 6.

Six Characteristics People Need at Work

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1. Feeling cared for
2. Being shown compassion
3. Forgiveness for mistakes
4. Inspiring one another
5. Emphasizing the meaning of their work
6. Treating one another with respect, gratitude, trust and integrity

1 Chronicles 4:9-10

“There was a man named Jabez who was more honorable than any of his brothers. His mother named him Jabez because his birth had been so painful. He was the one who prayed to the God of Israel, “Oh, that you would bless me and expand my territory! Please be with me in all that I do, and keep me from all trouble and pain!” And God granted him his request.”

John 15:5

“Yes, I am the vine; you are the branches. Those who remain in Me, and I in them, will produce much fruit. For apart from Me you can do nothing.”

Taking a pastoral care approach means that you remain
present, proactive, and responsive to the needs
you see around you.

Remain Present

1. Be aware of your body language
- 2.
- 3.

Remain Present

1. Be aware of your body language
2. Practice the sacred art of listening
- 3.

Remain Present

1. Be aware of your body language
2. Practice the sacred art of listening
3. Assume the best

Examples of Being Present

- Take a daily loop around your office
- Bring a bag of snacks for Friday afternoon slump
- Cancel a meeting when the staff seem overwhelmed
- Eat lunch without your phone so you're approachable
- Have extra office supplies available when someone is in need

Remain Proactive

1. Self-evaluate
- 2.
- 3.

Self-Evaluate

- Can you help me?
- Do you care for me?
- Can I trust you?

Remain Proactive

1. Self-evaluate
2. Create healthy boundaries
- 3.

Remain Proactive

1. Self-evaluate
2. Create healthy boundaries
3. Be a voice for the marginalized

1 John 3:16-20

We know what real love is because Jesus gave up His life for us. So we also ought to give up our lives for our brothers and sisters.

If someone has enough money to live well and sees a brother or sister in need but shows no compassion—how can God's love be in that person? Dear children, let's not merely say that we love each other; let us show the truth by our actions. Our actions will show that we belong to the truth, so we will be confident when we stand before God. Even if we feel guilty, God is greater than our feelings, and He knows everything.

Examples of Being Proactive

- Ask about the person before the work
- When you stop for coffee, text your team to see if they want anything
- Leave a bag of quarters at the vending machine for “desperate times”
- Teach them new skills before they need them
- Remember food allergies when bringing treats



AMERICAN ROOFING & METAL

Inspired by Love

Remain Responsive

1. Welcome the interruptions
- 2.
- 3.

Remain Responsive

1. Welcome the interruptions
2. Show empathy
- 3.

Remain Responsive

1. Welcome the interruptions
2. Show empathy
3. Know what's available

Examples of Being Responsive

- Used a vacation day to transport a single co-worker to the hospital because they had no family in town.
- When a significant other forgot her birthday, we threw her a party at work.
- My house was robbed and I lost my jewelry. My coworkers collected money to replace it.
- I was given a cookie that said "Sorry your day sucked."
- Show up at the funerals, the weddings, the baby showers, etc... Just show up outside of work breaks down barriers.

Colossians 3:12-17

Since God chose you to be the holy people He loves, you must clothe yourselves with tenderhearted mercy, kindness, humility, gentleness, and patience. Make allowance for each other's faults, and forgive anyone who offends you. Remember, the Lord forgave you, so you must forgive others. Above all, clothe yourselves with love, which binds us all together in perfect harmony. And let the peace that comes from Christ rule in your hearts. For as members of one body you are called to live in peace.

Colossians 3:12-17

And always be thankful. Let the message about Christ, in all its richness, fill your lives. Teach and counsel each other with all the wisdom He gives. Sing psalms and hymns and spiritual songs to God with thankful hearts. And whatever you do or say, do it as a representative of the Lord Jesus, giving thanks through Him to God the Father.

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